



Greendale Community Theatre
c/o Greendale Park and Recreation Department
5647 Broad Street Greendale, WI 53129
GreendaleCommunityTheatre@gmail.com
www.GreendaleTheatre.org

GCT: TICKET POLICIES

Lobby Hours:

The lobby will open to the public one hour prior to a scheduled performance.
The house will open for the audience 30 minutes prior to scheduled performance.

Standard Ticket Prices / Ages:

Student / Senior: \$12

This includes anyone between the ages of 4 and 18, anyone under the age of 25 with a valid student ID, anyone over the age of 64, and anyone that lies to us about being one of those things.

Normal Tickets: \$15

This includes anyone that does not fall into the above categories.

Ticket Exceptions:

If a parent wishes for their small child to sit in their lap and share their seat, the child must be below the age of 4. Otherwise a ticket is required for the child's admittance. Babies (ages 0-1) are not permitted into performances. This policy is strictly enforced out of respect for all audience members and as a courtesy to our artists.

Will Call Policies:

Unpaid tickets kept at the Will Call counter will be held until 15 minutes prior to the start of the production. If the tickets are not claimed by that time, they will be forfeited and made available to any patron. If a Will Call customer comes for tickets that have been forfeited they will receive replacement tickets - the best available from remaining seats.

Ticket Refund Policies:

For any reason that a ticket or tickets be requested to be returned, including but not limited to: less people, flat tire, natural disaster, someone didn't show, someone died, someone forgot, someone disappeared, their dog has the flu, the Packers are in the playoffs, Paula Poundstone is doing a unannounced one night only stand-up routine, etc. - The patron will be offered, in the following order, a replacement ticket for current production, a voucher for a future show, or their money back for the ticket.

Thank you,

Mary Postotnik

Front of House Manager - (414) 852-2810

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